Interview Questions

These are five questions for the five, 5-minute interviews. The details are here. Write your observations in the “comments” section in the user feedback form (on the next page).

Q1: Can you tell me what “Guard” means?

Purpose: User comprehension of different kind of node roles and Guard node role.
Look for: if they can answer with technical details or if they give you a metaphor to explain it.

Q2: Can you identify which node is your Guard?

Purpose: User understanding of the context of the guard and ability to identify it.
Look for: if they sound confused, hesitate or if they answer quick with confidence.
Q3: Did you need a new circuit before? Why? Can you ask for a New Circuit now? Do you know what it means?

Purpose: Does the user understand what is doing? Can the UI helps on it?
Look for: if they hesitate, tone of voice, if they have a hard time to explain it. Or if they answer quick with confidence

Q4: Do you need more information about Guards? If yes, can you tell me how to find it?

Purpose: Guard link discoverability and User understanding of Tor Browser User Manual explanation about how guards selection works.

Q5: Can you identify if you are connected by a bridge?

Purpose: Does the user understand the wording? Can they find it?
Look for: if they hesitate, tone of voice, if they have a hard time to explain it. Or if they answer quick with confidence.
Feedback Form

We suggest that you print out this document, write things in, and scan/take a photo and send it to us.

User 1

User demographics (circle the appropriate answer; it’s okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg.,)?
   a. Yes
   b. No (if no jump next question)
2. How often do you use Tor?
   a. Daily
   b. Weekly
   c. Just on specific situations
3. Would you describe yourself mostly as a…
   a. Day to day technology user
   b. Technologists that has a good understanding of tools and how things works
   c. Hacker
   d. Other: ________
4. Age: <20 20-50 40+
5. Gender: male female other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5:
User 2

User demographics (circle the appropriate answer; it’s okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg,)?
   a. Yes
   b. No (if no jump next question)

2. How often do you use Tor?
   a. Daily
   b. Weekly
   c. Just on specific situations

3. Would you describe yourself mostly as a...
   a. Day to day technology user
   b. Technologists that has a good understanding of tools and how things works
   c. Hacker
   d. Other: ________

4. Age:  
   <20  20-50  40+

5. Gender:  
   male  female  other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5:
User 3

User demographics (circle the appropriate answer; it's okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg.)?
   a. Yes
   b. No (if no jump next question)

2. How often do you use Tor?
   a. Daily
   b. Weekly
   c. Just on specific situations

3. Would you describe yourself mostly as a...
   a. Day to day technology user
   b. Technologists that has a good understanding of tools and how things works
   c. Hacker
   d. Other: ________

4. Age: <20  20-50  40+

5. Gender: male  female  other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5:
User 4

User demographics (circle the appropriate answer; it’s okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg.)?
   a. Yes
   b. No (if no jump next question)

2. How often do you use Tor?
   a. Daily
   b. Weekly
   c. Just on specific situations

3. Would you describe yourself mostly as a…
   a. Day to day technology user
   b. Technologists that has a good understanding of tools and how things works
   c. Hacker
   d. Other: ________

4. Age: <20  20-50  40+

5. Gender: male  female  other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5:
User 5

User demographics (circle the appropriate answer; it’s okay to leave some blank):
1. Do you currently use any Tor related product (browser, msg.)?
   a. Yes
   b. No (if no jump next question)
2. How often do you use Tor?
   a. Daily
   b. Weekly
   c. Just on specific situations
3. Would you describe yourself mostly as a…
   a. Day to day technology user
   b. Technologists that has a good understanding of tools and how things works
   c. Hacker
   d. Other: ________
4. Age: 
   - <20
   - 20-50
   - 40+
5. Gender: 
   - male
   - female
   - other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5: